



H&L MOTORS LOYALTY SCHEME

Terms and Conditions

1. In these terms and conditions:

- 1.1. 'H&L Motors' means H&L Motors of 70 Wellington Road, Twickenham, Middlesex TW2 5NX. 'Customer' means an individual customer of H&L Motors.
- 1.2. 'Loyalty Scheme' means the discount programme in which H&L Motors enrolls customers.
- 1.3. H&L Motors also reserves the right to alter these terms and conditions, or terminate the Loyalty Scheme, at any time without notice to members.

2. Membership Benefits

- 2.1. The Loyalty Scheme provides exclusive discounts on all service work undertaken by H&L Motors.
- 2.2. The customer will earn loyalty points and progress towards the next level of discount up to 10%.
- 2.3. From time to time, H&L Motors may also offer promotional gifts – subject to H&L Management discretion and subject to the conditions below AND any conditions specifically applicable to each benefit.

3. Exclusions:

- 3.1. MOT test.
- 3.2. Bodyshop accident repair.
- 3.3. Paint and body repairs.
- 3.4. Special offers or already discounted products and services.

4. Acceptance to the 'Loyalty Scheme'

- 4.1. Customers are accepted into the Loyalty Scheme at the absolute discretion of the management at H&L Motors.
- 4.2. H&L Motors reserves the right to withdraw the Loyalty Scheme at any time without prior notice and for any reason.

5. Use of the Loyalty Scheme

- 5.1. The customer will automatically enjoy any Loyalty Scheme benefits – subject to the terms above.
- 5.2. Benefits can only be used by the customer who is enrolled on the Loyalty Scheme and are non-transferable.
- 5.3. Membership of the Loyalty Scheme remains valid until termination of H&L Motor's Loyalty Scheme or earlier withdrawal by H&L Motors.

6. H&L Motors Liability

- 6.1. H&L Motors can accept no liability whatsoever in respect of any promotional gifts.

DRIVEN BY QUALITY SINCE 1953

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