

Sounds like you?

Please send your CV to

[applications@hlmotors.co.uk](mailto:applications@hlmotors.co.uk)



## Vehicle Damage Assessor / Bodyshop Estimator

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H&L Motors is a 3rd generation family business in Twickenham that celebrated its 70th year in 2023. We take pride in our dedication to customer satisfaction and strive for excellence in every aspect of our work.

We take care of some of the most prestigious car brands in the world, but as a growing family-run business, we also take care of our staff with good conditions and regular training.

We are looking for an experienced Vehicle Damage Assessor to join our manufacturer-approved Paint & Body Centre. The job will suit a VDA who ideally has an ATA qualification, but it is not essential. We would also like someone who potentially has some workshop-leading experience.

In this role, you will work full-time Mon-Fri 8.00 am – 5.30 pm and benefit from:

- Competitive salary
- Company car
- Bonus scheme
- Pension scheme
- Employee benefits
- Commission pay

**Your duties will include, but are not limited to:**

- Inspecting damaged vehicles and assessing the full extent of the damage sustained, assessing the cost of repair and time scales
- Identifying the correct prescribed repair method
- Preparing computerised and manual estimates and accurately recording these, maintaining up-to-date records of all estimates
- Obtaining from insurance companies authority to proceed with repair to a vehicle and confirming the cost of the repair
- Communicating effectively with customers, engineers and technicians to ensure understanding of the correct vehicle repair methodology



# WE'RE HIRING!

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- Ensuring that any amendment to repair work is authorised by the insurance company
- Once authorisation has been gained, liaising with the body shop personnel and making sure that they understand fully the prescribed repair method

**We'd love to hear from you if you have:**

- Customer Service and administration experience
- ATA qualification or be a time-served technician
- NVQ Level 1, 2 & 3
- Experience in a bodyshop or accident repair environment
- Full clean UK Driving Licence

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