



DRIVEN BY QUALITY FOR OVER 60 YEARS

H&L MOTORS LOYALTY SCHEME

Terms and Conditions

1. In these terms and conditions:

1. 'H&L Motors' means H&L Motors of 70 Wellington Road, Twickenham, Middlesex TW2 5NX. 'Customer' means an individual customer of H&L Motors.
2. 'Loyalty Card' means the card issued by H&L Motors to customers.
3. H&L Motors also reserves the right to alter these terms and conditions, or terminate the Loyalty Scheme, at any time without notice to members.

2. Membership Benefits

1. Cardholders will be presented with a Loyalty card which provides exclusive discounts on all service work undertaken by H&L Motors.
2. Each time the Loyalty Card is presented, the customer will earn loyalty points and progress towards the next level of discount up to 10%.
3. From time to time, H&L Motors may also offer promotional gifts – subject to H&L Management discretion and subject to the conditions below AND any conditions specifically applicable to each benefit.

3. Exclusions:

1. MOT test
2. Bodyshop accident repair
3. Paint and body repairs
4. Special offers or already discounted products and services

4. Acceptance to the 'Loyalty Scheme'

1. Customers are accepted into the Loyalty Scheme at the absolute discretion of the management at H&L Motors.
2. H&L Motors reserves the right to withdraw the Loyalty Card at any time without prior notice and for any reason.

5. Use of the Loyalty Card

1. A customer must provide his / her Loyalty card before any relevant transaction is processed in order to enjoy any Loyalty Card benefits.
2. A Loyalty Card can only be used by the customer to whom it was issued and no benefits under the Loyalty Card Scheme are transferable.
3. The Loyalty Card remains valid until termination of H&L Motor's Loyalty Scheme or earlier withdrawal by H&L Motors.

6. H&L Motors Liability

H&L Motors can accept no liability whatsoever in respect of any promotional gifts.

ACCIDENT REPAIR SPECIALISTS AND VEHICLE TECHNICIANS

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